

Promoting Strong Healthy & Safe Communities												
2004/05 year end outturn	2005/06 year end outturn	2006/07 year end outturn	PI reference	PI description	Q1 outturn	Q2 outturn	Q3 outturn	on target	Change since year- end 2006/07	2007/08 year end target	Predicted 2007/08 outturn	Predicted 2007/08 performance
12.30	11.97	11.52	BV 049	% of looked after children with 3 or more placements	11.60	11.80	11.20			10.50		
11.98	10.90	12.50	PAF A03	% re-registrations on Child Protection Register	10.20	10.03	10.40			13.60		
1,068.00	1,006.00	1,161.00	LAA SSC 01f	Number of first time entrants to the youth justice system	349.00	634.00	882.00			995.00		
	181.00	188.00	LAA C&YP 08a	Number of agencies and organisations achieving Investing in Children membership	180.00	186.00	188.00			205.00		

Protecting and Supporting Vulnerable Adults												
2004/05 year end outturn	2005/06 year end outturn	2006/07 year end outturn	PI reference	PI description	Q1 outturn	Q2 outturn	Q3 outturn	on target	Change since year- end 2006/07	2007/08 year end target	Predicted 2007/08 outturn	Predicted 2007/08 performance
89.00	90.90	94.00	BV 056	% of items of equipment delivered and adaptations made within 7 working days	94.80	94.30	92.90			94.00	92.90	
85.00	88.00	90.00	BV 196	For new older clients, the percentage for whom the time from completion of assessment to provision of all services in the care package is less than or equal to 4 weeks	90.30	90.60	91.00			90.00	91.00	
81.00	81.00	98.70	BV 201	Adults and older people receiving direct payments per 100,000 population aged 18 or over	106.10	110.60	123.30			125.00	125.00	
34.00	35.00	36.00	LAA HC&OP 05d	% of users receiving intensive home care as a proportion of those receiving intensive home and residential care	37.40	38.20	38.60			36.00	38.60	
	2.20	5.20	LAA HC&OP 04c	% of people with learning disabilities known to the Council and in work	4.10	5.30	6.30			7.20	7.20	

Improving Health												
2004/05 year end outturn	2005/06 year end outturn	2006/07 year end outturn	PI reference	PI description	Q1 outturn	Q2 outturn	Q3 outturn	on target	Change since year- end 2006/07	2007/08 year end target	Predicted 2007/08 outturn	Predicted 2007/08 performance
		40.60	PFI 03bi	% day care sessions for people with learning disabilities provided in the community	35.80	36.90	36.60	▲	↓	40.00	36.60	▲
		27.50	LAA C&YP 01b	% primary schools achieving new National Healthy Schools Status (NHSS)	35.00	38.00	44.20	▲	↕	58.00	44.00	▲
			LAA HC&OP 01h	People aged 16+ with smoking status recorded on GP register	23.94	20.44	20.48	★		25.00		
			LAA HC&OP 01a	The mortality rate per 100,000 (directly age standardised) population from cancer in people aged under 75 for spearhead area			133.07	▲		131.57	133.07	▲
			LAA HC&OP 01b	The mortality rate per 100,000 (directly age standardised) population from heart disease and stroke and related diseases in people aged under 75 for spearhead area			101.20	▲		100.15	101.20	▲

Safe Communities												
2004/05 year end outturn	2005/06 year end outturn	2006/07 year end outturn	PI reference	PI description	Q1 outturn	Q2 outturn	Q3 outturn	on target	Change since year- end 2006/07	2007/08 year end target	Predicted 2007/08 outturn	Predicted 2007/08 performance
		218.00	LPI 99a	Number of people killed or seriously injured in road traffic collisions (real time)	36.00	89.00	160.00	▲		192.00	197.00	▲
		26.00	LPI 99b	Number of children (aged under 16) killed or seriously injured in road traffic collisions (real time)	2.00	8.00	18.00	▲		22.00	24.00	▲
		1,729.00	LPI 99c	Number of people slightly injured in road traffic collisions (real time)	406.00	819.00	1,259.00	★		1,891.00	1,706.00	●
98.00	100.00	97.80	BV 162	% of child protection cases which were reviewed regularly, out of those cases which should have been reviewed during the year	99.40	99.40	99.40	▲	↻	100.00		
100.00	100.00	100.00	BV 166b	Trading Standards checklist	100.00	100.00	100.00	●	■	100.00	100.00	●
9.53	8.52	9.06	BV 126a	Domestic burglaries per 1,000 households	9.12	9.20	9.00	▲	↻	8.40		
12.86	17.96	17.85	BV 127a	Violent crime per 1,000 population	17.36	16.70	15.80	●	↻	17.00		
	0.32	0.29	BV 127b	Robberies per 1,000 population	0.28	0.30	0.30	●	✖	0.30		
8.35	8.29	8.18	BV 128a	Vehicle crimes per 1,000 population	8.18	8.00	7.50	●	↻	8.20		

Adult Services													
2004/05 year end outturn	2005/06 year end outturn	2006/07 year end outturn	PI reference	PI description	Q1 outturn	Q2 outturn	Q3 outturn	on target	Change since year- end 2006/07	2007/08 year end target	Predicted 2007/08 outturn	Predicted 2007/08 performance	
21.15	21.37	22.10	BV 053	Households receiving intensive home care per 1,000 population aged 65 or over	23.30	23.60	23.80			22.20	23.80		
91.01	96.23	118.50	BV 054	Older people helped to live at home per 1,000 population aged 65 or over	115.50	122.90	121.30			118.50	121.30		
75.32	72.00	79.20	BV 195	% of new older clients experiencing an acceptable waiting time for assessment	82.70	82.90	85.10			80.00	85.10		
5.70	6.60	8.70	PAF C29	Adults with physical disabilities helped to live at home per 1,000 population aged 18-64	8.50	8.80	8.90			8.80	8.90		
3.80	3.52	3.50	PAF C30	Adults with learning disabilities helped to live at home per 1,000 population aged 18-64	3.50	3.60	3.60			3.60	3.60		
5.00	5.50	5.60	PAF C31	Adults with mental health problems helped to live at home per 1,000 population aged 18-64	5.60	5.50	5.30			5.70	5.30		
3.60	10.20	9.50	PAF C62	number of carers receiving a specific carers service as a percentage of clients receiving community based services			10.60			10.20	10.60		
102.50	119.00	95.30	PAF C72	older people aged 65 or over admitted on a permanent basis in the year to residential or nursing care	85.70	88.40	80.20			95.00	80.20		
	1.80	1.60	PAF C73	adults aged 18-64 admitted on a permanent basis in the year to residential or nursing care	1.16	1.34	1.20			1.50	1.20		
96.01	96.00	97.00	PAF D39	% of adults and older people receiving a statement of their needs and how they will be met	96.90	96.90	97.00			97.00	97.00		

Adult Services cont...													
2004/05 year end outturn	2005/06 year end outturn	2006/07 year end outturn	PI reference	PI description	Q1 outturn	Q2 outturn	Q3 outturn	on target	Change since year- end 2006/07	2007/08 year end target	Predicted 2007/08 outturn	Predicted 2007/08 performance	
0.60	0.34	0.60	PAF E47	percentage of older service users receiving an assessment or review that are from minority ethnic groups, divided by the percentage of older people in the population that are from minority ethnic groups	0.00	0.70	0.78			0.75	0.78		
1.09	1.20	1.16	PAF E48	percentage of older service users receiving services following an assessment or review that are from a minority ethnic group, divided by the percentage of older people in the population that are from a minority ethnic group	0.00	1.14	0.95			1.00	0.95		
	82.00	85.00	PAF E82	Assessment of adults and older people leading to a provision of service	86.70	85.60	85.50			86.00	85.50		

Children and Young People's Services													
2004/05 year end outturn	2005/06 year end outturn	2006/07 year end outturn	PI reference	PI description	Q1 outturn	Q2 outturn	Q3 outturn	on target	Change since year- end 2006/07	2007/08 year end target	Predicted 2007/08 outturn	Predicted 2007/08 performance	
		82.40	PAF B79	percentage of children aged at least 10 and under 16 looked after in foster placements or placed for adoption	79.40	82.90	84.20						
5.60	5.60	2.69	PAF C21	percentage of children de-registered from the Child Protection Register who had been registered for more than 2 years	2.80	3.20	1.90			3.80			
88.50	89.40	87.90	PAF C64	percentage of core assessments that were completed within 35 days of their commencement	81.50	80.70	83.90			85.00			
	98.00	97.00	PAF C68	timeliness of reviews of Looked After Children (LAC)	98.00	96.30	97.20			100.00			
51.60	67.30	71.80	PAF D78	percentage of children under 16 who have been looked after for 2.5 years or more who have been living in the same placement for at least 2 years, or are placed for adoption	71.00	67.80	72.40			80.00			
2.02	3.20	2.43	PAF C18	final warnings and convictions of Looked After Children (LAC) as a ratio of all children given a final warning or convicted	2.80	2.97	2.83			2.40			
87.60	91.30	96.20	PAF C63	number of children and young people who communicated their views specifically for each of their statutory reviews as a percentage of the number of children and young people who were looked after during the year for more than 4 weeks	96.60	99.00	98.30			98.00			

Comments
This indicator continues to remain in the highest banding as 16% or less being very good performance. Our performance is in line with that of our IPF comparator group.
Although this indicator can be heavily influenced by sibling groups being re-registered on the Children Protection Index, performance continues to remain on target. Continued excellent performance during the year ending 31 Dec 07 as the top banding for this indicator is anything between 10% and 15%
Although the quarterly FTE figures are showing a downward trend, and this is the best outturn recorded for nearly two years, it is unlikely that the 07/08 target will be achieved. This is partly attributable to the conflicting Police Offences Brought to Justice (OBTJ) target. CDYES will be piloting a pre-Reprimand Disposal for young people aged 10-13 (up to 14th birthday). The pilot will target young people who commit an offence and would otherwise receive a police reprimand. The pre-Reprimand Disposal will offer voluntary referral to young people / parents or carers to Youth Inclusion and Support Panels (YISPs) for assessment - with failure to engage resulting in the reprimand being issued. It is anticipated that 32% of reprimands could be prevented from entering the youth justice system - a vital step in tackling FTE and achieving the LAA Stretch target.

Comments
Performance has reduced slightly in the 3rd Quarter and is now below the year end target. However, Durham is still in the highest banding nationally for this indicator and is significantly outperforming its comparator group. In addition further work is now taking place to speed up the equipment ordering process through the use of technology.
Continued excellent performance against this BV and LAA indicator. Performance continues to exceed target which will see Durham remain in the highest national banding.
There has been a significant increase in the number of adults and older people accessing Direct Payments. This is due to the success of the recent marketing campaign. Performance is now at 123.3 per 100,000 population. This equates to 478 users. An additional 18 users is required to achieve the target of 125 per 100,000 population
There has been a further increase in the proportion of service users receiving intensive home care as opposed to residential or nursing care. This is consistent with our priority of supporting more people in their own homes. Indicator is on course to hit target. Impact upon budget will be monitored closely.
An additional 20 jobs have been achieved in the last quarter taking the total number of people with learning disabilities in work to 130. This has marginally failed to achieve the 3rd Qtr target but it is expected that the year end target of 150 will be achieved. This will equate to 7.2% of people with learning disabilities known to the council in work.

Comments
<p>The small down turn is affected slightly by increased staff absences, bad weather as the winter months came in and increased activity in the centres over the 3rd Quarter. The main thrust of the developments around Pontop have slowed down, which has resulted in the fact the community facilities have not come on stream as planned and are behind schedule. It is envisaged that Pontop will close in late May, with the community facilities coming on line progressively between now and the end of May. When the Pontop closes and all service users are in the community, the figures will rise to at least 42.1%. This is in line with target.</p>
<p>Progress slow partly because of thorough quality assurance process. Voluntary programme may be the first thing that a school puts on hold when faced with competing priorities. Conversion from a paper audit tool to national online process presenting some schools with problems. Health professionals (4.5 wte) facilitating delivery operating at over capacity. Issues in relation to capacity to recruit additional schools to the programme. If all 101 schools successfully achieve validation would bring the progress towards target to 87.5%. Merger of an infant and junior school with effect from 1 Sept 08 (another from 1 jan 09) will affect data in respect of overall target and progress depending on whether each original school has achieved status. If not, the new schools will be regarded as non engaged</p>
<p>The latest data is the 2004-06 average</p>
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Comments
<p>The data is for Jan - Sept 2007. Engineering improvements, enforcement and education are believed to be taking an effect in reducing casualty numbers. Accidents are not however predicible. The calculation of the year end prediction figure has used the latest available data to end of October plus an analysis of the last quarter data of the last few years. The year end prediction has been revised to 197</p>
<p>The actual data is for Jan - Sept 2007. Engineering improvements, enforcement and education are believed to be taking effect in reducing casualty numbers. Accidents are not however predictable. The year end prediction figure has been revised incorporating the most recent data to the end of October plus an analysis of the last quarter data over the last few years resulting in the revised figure of 24</p>
<p>The actual data is for Jan - Sept 2007. Engineering improvements, enforcement and education are believed to be taking an effect in reducing casualty numbers. Accidents are not however predictable. The year end prediction has been revised to include the latest available data to the end of October and an analysis of the last quarter data over the last few years to determine the revised figure of 1706.</p>
<p>No change in performance during the year ending 31st December 2007 with no change in banding. Only 1 young person from the denominator had a review outside of the appropriate timescale. 2007/2008 performance is expected to achieve target.</p>
<p>There were 1,895 domestic burglaries in the 12 months ending 31 December 2007</p>
<p>There were 7,912 violent crimes in the 12 months ending 31 December 2007</p>
<p>There were 133 robberies in the 12 months ending 31 December 2007</p>
<p>There were 3,766 vehicle crimes in the 12 months ending 31 December 2007</p>

Comments
Benchmarking information from PriceWaterhouseCoopers indicates that Durham is the highest performer in its family group of shire councils, reflecting Durham's strategic shift to supporting more people in their own homes. Quarter 3 performance is in excess of 2007/8 target.
There has been a slight decrease in performance at the end of the 3rd Quarter, however, performance against this indicator is still significantly above target and we remain in the highest banding nationally. The types of services provided include home care, extra care, day care, short term breaks, items of equipment and professional support.
CSCI have identified this indicator as an area for improvement in 2008/9. Performance has increased by 5.9 percentage points in the first 9 months of the year with an increase of 2.2 percentage points since the 2nd Qtr. This is further evidence of the effectiveness of the OT post based at the Corporate Contact Centre and local target setting. Performance has exceeded overall target by 5.1 percentage points. Year end projection is that Durham will move up within the CSCI national bandings. The Service will review the 2008/9 target for this indicator in light of the good progress made.
Performance has increased by 0.1 per 1000 population in Quarter 3 and now exceeds target for 2007/8. This indicator remains in the highest banding when compared nationally.
Performance levels have been sustained in Quarter 3 and are projected to meet 2007/8 target. National information confirms Durham as being in the highest banding in relation to this indicator.
Analysis of the figures at locality level has identified that there has been a minor decrease in the number of Adults with Mental Health Problems receiving a social care service as at the end of December 2007. Over the last 3 years, this indicator has consistently shown minor fluctuations between quarters, and latest analysis in February 2008 identifies that performance against this indicator is again increasing (5.4). Durham is a high performing authority in relation to this indicator and remains in the top banding nationally.
The number of carers receiving a service after an assessment has increased from 2275 in 2006/7 to a projected figure of 2667 for 2007/8 (based on Assessments from Apr-Dec). This has resulted in an increase in this indicator which compares the number of carers receiving a service against the total number of services provided in the community. Target has been exceeded by 0.4 percentage points.
A target admission rate of 95 per 10,000 over 65 population was set for 2007/8. This equates to approximately 812 admissions. The projected figure for the year, based on admissions from Apr-Dec, is 685. This significantly outperforms the year end target and is consistent with our priority of supporting people in their own homes whenever possible.
Based on admissions from Apr-Dec, it is projected that the admission rate for 18-64 year olds in 2007/8 will be 1.2 per 10,000 population. This outperforms the targets for the year and places Durham in the highest National banding for this indicator.
Performance has been consistent throughout the year at 97%. This is banded as 'good' in CSCI bandings and is on course to hit the year end target.

Comments
For the period 1st April 2007 - 31st December 2007 5 'New' Older People from a BME background were assessed, resulting in performance being close to target. However it should be noted that due to the small numbers involved this indicator can fluctuate significantly.
For the period 1st April 2007 - 31st December 2007 4 'New' Older People from a BME background were assessed and received a service, resulting in performance being close to target. However it should be noted that due to the small numbers involved this indicator can fluctuate significantly.
CSCI identify that the highest performing councils achieve between 68% < 77% for this indicator. Durham has challenged this view and CSCI in response have stated that they will review this banding for 2008/9 in consultation with the Association of Directors of Social Services (ADSS) and Department of Health. We have set a high target of 86%, current performance is 0.5 percentage points below that.

Comments
New indicator wef 2006/07. Banding thresholds not yet available. Continued improvement in performance during the year ending 31st December 2007.
Continued good performance during the year ending 31st December 2007 with performance remaining comfortably in the highest band available (less than 10%).
Improvement in performance during the year ending 31st December 2007 with performance in line to achieve target for 2007/08.
Improvement in performance during the year ending 31st December 2007 with performance remaining in the highest banding available. 2005/06 performance will not be banded.
New indicator wef 2006/07. This indicator is currently a PSA target. Banding thresholds not yet available. Increase in performance during 2006/07. Increase in performance during the year ending 31st December 2007.
Improvement in performance during the year ending 31st December 2007 with a positive change in banding. The performance figure for the year ending 30th September 2007 will be the reported PAF outturn figure for 2007/08 although it may be subject to change when new Home Office crime figures are published by DCSF.
Reduction in performance during the year ending 31st December 2007 although performance continues to remain in the top banding (95<=100).